

The **IMPACT** project is moving forward at an exciting pace!

## IMPACT UPDATE

### System Orientation

On Tuesday, January 29<sup>th</sup>, Tyler/CLT presented to the IMPACT Core Team members, an orientation of their off-the-shelf appraisal/assessment administration system. The orientation, and the events throughout the week, gave us a detailed view of the system the State of Tennessee purchased.



Hands-on demonstrations were held Wednesday, January 30<sup>th</sup>, in our 14<sup>th</sup> floor training room. Groups from DPA, State Board of Equalization, Office of State Assessed Properties and the Office of Local Government/GIS were part of the hands-on demo and got a feel for system navigation as well as the performance of a true web based appraisal system.

System navigation is very similar to many websites; tabs, links etc., should enable users familiar with web browsing an easier transition from CAAS.



Thursday, January 31<sup>st</sup>, was an exciting day for those of us in the Division of Property Assessments who have been a part of the IMPACT project from the beginning. Thirty members of the Field Operations Staff from across the state were in Nashville for system orientation.

This orientation introduced the field operations staff to the product as well as the project itself. Staff involvement will be essential to the overall success of the DPA areas of IMPACT. The involvement of assessors and their staffs will be equally important and the introduction for an assessor group will be held in the very near future.